



NSSAB

Strategic Plan 2023 to 2026

Introduction:

A word from the Independent Chair, Teresa Bell:

I am pleased to introduce the Strategic Plan 2023 - 2026 for the NSSAB together with our Business Plan for 2023/2024. They are framed within our 4 strategic intentions: Listening, Learning, Challenging and Leading.

We continue to review our priority areas for action as we consider recommendations from our recent partnership Development Sessions, Safeguarding Adult Reviews, Thematic Reviews, local audits, data from across our partnership and from the views of people with lived experience.

Our partnership needs to find better ways to ensure that we engage with and include all communities across North Somerset, particularly those with lived experience, and this commitment is confirmed in another priority for this year:

Our focus is on ensuring that our partnership is clear about how we will deliver specific actions within identified priority areas and how we will measure our achievements.

In order to ensure that our partnership can deliver on our agreed priorities, we have needed to review and extend our board membership to be more inclusive and to rebuild our sub-group arrangements. Each subgroup now has a chair and deputy chair from across our partnership who will work to deliver their particular part of the business plan. We go into 2023/2024 with renewed confidence in our partnership's strengths and ability to work together to ensure that North Somerset is a safe place to live for everyone.

What we do and our purpose:

NSSAB is a statutory, multi-agency partnership, which gives strategic leadership for adult safeguarding across the North Somerset. A full list of NSSAB membership can be found [here](#).

The work of the NSSAB is underpinned by legislation in the Care Act 2014, which outlines and directs the core purpose of our board.

The objective of a SAB is to help and protect adults in its area in cases of the kind described in [Section 42\(1\) of the Care Act](#).

NSSAB has 3 core duties as explained under [14.136 of the care and support statutory guidance](#):

- *it must publish a strategic plan for each financial year that sets how it will meet its main objective and what the members will do to achieve this. The plan must be developed with local community involvement, and the SAB must consult the local Healthwatch organisation. The plan should be evidence based and make use of all available evidence and intelligence from partners to form and develop its plan.*
- *it must publish an annual report detailing what the SAB has done during the year to achieve its main objective and implement its strategic plan, and what each member has done to implement the strategy as well as detailing the findings of any safeguarding adults reviews and subsequent action.*
- *it must conduct any safeguarding adults review in accordance with Section 44 of the Act.*

Everything we do is underpinned by the 6 safeguarding principles [14.13 of the care and support statutory guidance](#):

• **Empowerment** – *People being supported and encouraged to make their own decisions and informed consent.*

• **Prevention** – *It is better to take action before harm occurs.*

• **Proportionality** – *The least intrusive response appropriate to the risk presented.*

• **Protection** - *Support and representation for those in greatest need.*

• **Partnership** – *Local solutions through services working with their communities. Communities have a part to play in preventing, detecting and reporting neglect and abuse.*

• **Accountability** – *Accountability and transparency in delivering safeguarding.*

Our vision “Our vision is for all partners to work together effectively to enable people in North Somerset to live free from abuse and neglect, and to promote widely the message that safeguarding is everybody’s responsibility”

Our commitment “Our commitment is to uphold the six principles of safeguarding as set out in the Care Act:

Empowerment, Protection, Prevention, Proportionality, Partnership, Accountability”

To achieve our vision and aims, **the Board will:**

- actively promote collaboration and commitment
- work together on prevention strategies
- listen to the voice of clients and carers to deliver positive outcomes

NSSAB Strategic Approach:

In North Somerset and under the leadership of the NSSAB we want people to be able to live as safely and independently as possible, making their own decisions, taking control of their lives, where communities:

- *have a culture that does not tolerate abuse*
- *work together to prevent harm*
- *know what to do when abuse happens.*

NSSAB Strategic Intentions 2023 - 2026



Business Plan 2023-2024

N	Topic	Action	Responsible	Timescale	Successes
Learning: We will ensure that the voices of people with lived experience are at the heart of our work to deliver positive outcomes.					
Listening: Our priorities for action will be evidence based on recommendations from Safeguarding Adults Reviews, practice audits, by listening to the voices of people with lived experience and a clear understanding of where there is risk in North Somerset					
Challenging: We will work constructively in partnership to hold each other to account and to promote, embed and monitor effective multi-agency quality assurance processes to prevent abuse and neglect.					
Leading: Through actively demonstrating and promoting collaboration and commitment to safeguarding.					
1.	Safeguarding Adults Reviews (SAR)	For all outstanding SAR's to be published	Board Manager	April 23 – July 23	That they will be published and accessible on the website.
		To have action plans that are monitored and embedded.	SAR Subgroup and Core Partner Group	All to be completed by the end of July 2023. To then be reviewed quarterly.	To have action plans that can hold people accountable and to ensure changes are made and embedded.

		7 min learning briefs to be developed for all three SAR's that have been published in 2023.	Board Manager and Learning and Development sub group.	To be completed by November 2023 and embedded through learning over the course of 2023 – 2024.	The learning briefs are providing learning and insight to all practitioners.
		Thematic Review: Self Neglect Recommendation Twelve: NSSAB should review its current arrangements for commissioning and undertaking SARs. For all SAR process and produces to be reviewed and made more robust.	SAR Committee and board manager	July 2023	To have a toolkit that is published and able to support organisations. This will enable us to embed learning in a timelier way and have a better partnership perspective to take this forward.
2.	Communication and Community Engagement to be created with an aim of hearing the voice of those with lived experience and bring coproduction into the board. It will also have a focus on community communications and ensure safeguarding adults in North Somerset is visible.	To create a group with an ambitious chair and membership.	CCE Chair/ Board Manager	April – May 2023	The group is launched.
		To develop a work plan	Chair CCE	June – July 2023	Work plan is in place

		To work on the development of the website and create a more inclusive site.	Board Manager and CCE Chair	September 2023 – December 2023.	Monitoring of the website and how valuable it is to organisations and public – review data of its use and include a feedback option. For changes and development to be evidenced by navigating the website.
3.	We need a better focus on coproduction and to bring the voice of lived experience into the board.	To ensure that the board members and chairs of the subgroups have clear direction and support and work on initiatives to achieve this.	NSSAB Board Manager with the Support of all subgroups, particularly CCE.	2023 - 2024	To be able to evidence examples of how we have done this in our annual report for 2023-2024.
		All board members are responsible to aid this development and bring different ways of achieving this.	All members	2023-2024	For people to have brought ideas and explored regularly how we have enhanced the voice of lived experience.

		Reviewing the membership and opening out to VANS, Health Watch and organisations that will support us in this ambition.	Board Manager	April 2023 – June 2023	For better representation on the board.
		To ensure we have more avenues to collect feedback and to ensure we are using all forms of feedback to enhance the way we work.	All members	Throughout the year 2023 – 2024	To be able to evidence feedback and how it had been used.
4.	The relaunch of the Learning and Development subgroup.	To have a new chair and membership to be reviewed	Board Manager	April 2023	To have a chair in place.
		To develop a new ToR and work plan	Chair L & D	June 2023	To be able to have ToR on the website and a work plan that can be viewed.

		To look at new ways of strengthening learning, such as online learning, webinars, podcasts, joint learning opportunities across the local area.	Chair L & D	December 2023.	For this to be reviewed in the subgroup report that is presented in December 2023.
		To work with the other subgroups through the chairs meetings to ensure collaboration and joint working.	Independent Chair and Chairs of Subgroups	To be worked on over the year 2023 – 2024.	For the chairs to feedback that they have achieved this and are able to give example in 2024 development day.
5.	For more partnership working to take place and to work on strengthening our links with other boards/ partnerships	For networking and relationship building to take place ie, Childrens partnerships, other SAB's and CSP.	Board Manager	To be actioned straight away April 2023 and be reviewed in 2024.	For the relationships to be strong and identifiable.
6.	To work with the LGA in a review of BNSSG boards.	To be supportive in to LGA process and ensure all information is accessible.	Board Manager	May 2023 – September 2024	To be able to support in the outcomes of the review and be part of making structural changes if needed.
7.	To review budgets and resources for the board with all funding partners.	To meet with the core partners to review the budget for the NSSAB and to	Core Partners	October 2023	to have a board that can deliver its strategic responsibilities.

		work inline and around the LGA review.			
8.	NSSAB need to recruit to a Business Support Officer (BSO) and strengthen the administration on the board.	To a Job Description and complete recruitment process.	Board manager	April 2023 – June 2024	To have a BSO in place
9.	Feedback from the development day hear that members wanted the board to have more clarity and structure. The NSSAB has been through the recruitment of new leadership and is refreshing how the boards' structure function.	MOU/ Constitution – roles and responsibilities need to be clearer, and all members should be refreshed on their commitments.	Board Manager and Policy and Procedures Subgroup	June 2023	To have the documents on the website and all members to have signed the MOU.
		NSSAB to have a better oversight of the subgroups - relaunching/ recreating/ review terms of reference on all, having a deputy chair on each/ ensuring the chairs have the support they need in the form of regular meetings and connections.	Board Manager and Subgroup Chairs	April 2023 – July 2024	Well-functioning Subgroups Good levels of output Good attendance All have ToR All have co/deputy chairs Evidence of joint work with other boards

10.	To complete our annual report for 2022-2023.	For the report to be completed and signed off	Core Partners, Independent Chair and Board Manager	October 2023	The report to be published and on the website.
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